

Holiday on the Hudson at Monteverde FAQ's

Tickets: may be purchased through the ticketing app, ticketspice.com
Tickets are non-refundable and non-transferrable, so we suggest taking out ticket insurance available on the ticketing app.

Parking: Free on premise parking is available

Handicapped accessibility: We are handicapped accessible, however, this is a walking tour on uneven, unpaved, soft terrain/grass with an astro-turf path to follow.

Handicapped parking: Handicapped parking is available. Your car must display the proper handicapped placard or license plate.

Attire: This is a walking tour outside, please wear the proper winter attire.

Children: For their safety, children must be attended to at all times by an adult and cannot wander the grounds alone. If a child is found unattended we will reunite them with their parents or guardian and request you depart the premises immediately.

Strollers: Strollers are allowed, however, this is a walking tour on uneven, unpaved, soft terrain/grass with an astro-turf path to follow.

Pets: Pets are not allowed. We recognize service animals according to ADA guidelines. We do not recognize emotional support animals.

Photography: Photography is allowed for personal use. Please be mindful of all patrons and do not hold up the tour for an elongated photo shoot at any of our displays or selfie stations.

Beverages: No outside food or beverages are allowed. Our outdoor Bar is open for beverage purchases.

Weather policy: We operate rain/shine or snow. If you choose not to attend on the evening you hold tickets for they are non-refundable and non-exchangeable. Please consider taking out ticket insurance available through the ticket purchasing app.

Should there be extreme weather and management decides to cancel the tour you will be advised via email.

Smoking: We have two designated areas on the property where smoking cigarettes/cigars is allowed. Smoking is not allowed anywhere else on the property. Do not smoke while walking on the tour.

Marijuana/Vaping: Although marijuana is legal in New York State, we are a private property and **do not allow its use while visiting here.** This includes e-cigarettes, vaping, gummies or any other drug use paraphernalia. If we find that you are using any drugs on our property, including marijuana you will be asked to leave immediately, or get a free ride in a police car.

Backpacks/bags/pocket books: Will be inspected upon arrival.

All parties must arrive together for check-in